

*Please be sure to read it.

1. Service and Terms of Use

The "Choisoko Shinhidaka" (hereinafter referred to as the "Service") is a service for members (hereinafter referred to as "Members") based on the "Choisoko Shinhidaka" membership agreement (hereinafter referred to as the "Agreement"), which supports transportation to limited destinations within a limited area by sharing rides with multiple people for a flat fare to the destination. This service is available to Members and their families (hereinafter referred to as "Members"). The terms and conditions of use of this service are set forth in the Terms and Conditions.

2. Agreement to terms and conditions

These terms and conditions apply between the customer who wishes to use the service, who fills out the membership application form, agrees to these terms and conditions, and who is recognized as a member by the Town of Shinhidaka ("the Town"), and the Town.

3. Membership conditions

Only those who are not members of antisocial forces (antisocial forces or their equivalents, those who use violence, force, threatening language, or fraudulent methods to coerce, obstruct business, or make unreasonable demands; the same applies to Article 18 below) are eligible to apply for membership.

4. Start of use

This service is available after the member has received his/her membership card if he/she has applied for membership registration with Hokkai Kotsu, or after the member has received the membership number issuance e-mail if he/she has registered online.

5. Fares

The fare shall be a fixed amount of 300 yen per person (including consumption tax and local consumption tax) per ride, which shall be paid at the time of boarding. The fare for preschool children is free of charge, and 100 yen per person for elementary school students and younger and persons with disabilities. There is no charge for commuter service.

The Town shall receive this fare.

6. Stops, operation routes, etc.

Stops shall be as shown on the sheet of paper to the membership application form. The route shall be determined by the passenger motor carrier as appropriate, depending on the member's desired riding conditions, boarding and alighting convenience, traffic conditions, etc. Therefore, the route to the stop may differ at the time of embarkation and disembarkation.

7. Operation, requested ride acceptance date and time, and service suspension

The service and the date and time for requesting a ride shall be as follows. However, the service may be changed or cancelled at the discretion of the passenger carriers. In this case, the Hokkai Kotsu Call Center will contact the member in question.

(1) Date and time of operation

(1) Commuter service: Weekdays (except Saturdays, Sundays, national holidays, and year-end and New Year's holidays from December 29 to January 3): 1 service between 7:00 and 8:00 and 2 services between 16:00 and 17:00.

Daytime service: Every Tuesday, Thursday, and Saturday (except national holidays and year-end and New Year's holidays from December 29 to January 3)

between 8:30a.m. and 3:30 p.m.

(2) Date and time for requesting a ride

By 6:00 p.m. on the day before boarding

8. How to request a ride

If you wish to use the service, please call the Hokkai Kotsu Call Center or enter your membership number, desired date and time, and desired boarding and alighting locations on the Internet. Verbal requests to the driver will not be accepted. Priority is given to members who apply early, so there may not be any seats available. Please choose a boarding time that will allow you plenty of time to arrive.

9. Change or cancellation

To change or cancel your boarding request, please contact Hokkai Kotsu Call Center by phone or online.

Verbal changes or cancellations made to the driver will not be accepted. No cancellation fee will be charged for changes or cancellations.

10. Arrival time

Since this service is a shared-ride service, arrival may be earlier or later than scheduled depending on the availability of other members, boarding and alighting convenience, and traffic conditions. Please arrive at the bus stop 5 minutes prior to your desired boarding time.

Departure and arrival times are estimates only and are not guaranteed. If a major delay is expected, the Hokkai Kotsu Call Center will contact you, but if you do not have a cell phone, etc., we may not be able to reach you. Therefore, we recommend that you bring your own cell phone.

11. Member delays

If you do not arrive at the requested ride time and location, we will depart to pick up the next member.

12. Refusal of a ride

The passenger motor carrier may refuse the passenger a ride depending on the contract of carriage between the passenger motor carrier and the member.

13. Revocation of membership

The Town reserves the right to immediately revoke a member's membership if the Town determines that the member falls into any of the following categories

(a) When identification cannot be confirmed

(a) When a contract of carriage with a passenger motor carrier is violated

(c) When a member does not satisfy Article 3 (Membership Conditions) of this Agreement.

(d) If the Company violates or is likely to violate the covenant in Article 18 (Exclusion of Anti-Social Forces) of this Agreement.

(e) When you do not comply with these Terms and Conditions

14. Passengers

Non-members may accompany a member as long as they are going to the same destination and at the same time as the member.

If you wish to ride with us, please inform us of the number of passengers and their names when you contact us to request a ride. If you do not inform us, or if there are too many passengers, we may refuse the ride.

Since the Terms and Conditions also apply to passengers, members are responsible for ensuring that passengers

understand and abide by the Terms and Conditions.

15. Formation and application of the contract of carriage

(i) embarkation, disembarkation and carriage of the Member and passengers (acceptance of carriage, liability for passengers (liability in case of injury to life or body), etc.)

The management of the vehicle for this service shall be governed by the contract of carriage (e.g., Standard Conditions of Carriage for Passenger Motor Carriers) between the member and the passenger motor carrier that provides the transportation, not by the Town. The contract of carriage between the Passenger Motor Carrier and the Member shall be concluded at the time the Member boards the vehicle. The Town does not promise the conclusion of the contract of carriage between the Passenger Motor Carrier and the Member, and shall not be liable in any way for the non-formation of the contract of carriage.

16. Exemption from liability of the town

The Town shall not be liable to compensate the Member for damages in the following cases. However, this shall not apply in the case of willful misconduct or gross negligence on the part of the Town.

(a) Any damage, loss, accident, or trouble caused by the vehicle, embarkation, disembarkation, and transportation for this service.

(b) If there is a problem with the request for a ride due to a communication failure, miscommunication by the member, etc.

(c) When a Member leaves an item behind in a vehicle or at a stop related to the Service

(d) When a member is unable to contact the Company for time changes, cancellations, service delays, etc. due to not having or not being able to use a cellular phone.

(e) In the event of any of the events specified in Article 7 (Operation, requested ride acceptance date and time, and service suspension), Article 10 (Arrival time), Article 11 (Member delays), Article 12 (Refusal of a ride), Article 13 (Revocation of membership), Article 14 (Passengers), Article 22 (Interruption/suspension of Hokkai Kotsu Call Center operations), Article 23 (Suspension or termination of this service)

(f) In the event of the Member's intentional or negligent conduct

(k) For reasons beyond the town's control

17. Member responsibilities

The Town may demand compensation from the Member for any damage caused by the Member's willful misconduct or negligence, or by the Member's failure to comply with the law or these Terms and Conditions.

18. Exclusion of antisocial forces

Members shall pledge that neither they nor their passengers are antisocial forces.

19. Handling of personal information

Personal information provided by members will be used only for the following purposes and will not be used for any other purposes.

(a) Surveys of usage and opinions regarding the operation and operation of vehicles for this service

(b) Distribution of advertisements provided by the Town's "Choisoko" sponsor.

(c) Information on events sponsored by the town

(d) Operation and improvement of this service

(e) Quality improvement and planning and development of other products and services of the Town.

20. Use of personal information by third parties

The Town may provide personal information to third parties as follows

(1) Items of personal information to be provided to third parties Information on membership application form (name, phone number, age, etc.)

Boarding and alighting data acquired through this service

(2) Purpose of use of information provided to third parties / Scope of provision to third parties

Reporting of operation status and operation and improvement of this service / Passenger Motor Carrier

Planning, development and operation of this service and other AISIN products and services / Aisin Co.

21. Change of application details and withdrawal from membership

If there are any changes to the information provided in the membership application form, or if you wish to cancel your membership, please contact the Hokkai Kotsu Call Center in writing or by phone.

22. Interruption/suspension of Hokkai Kotsu Call Center operations

The Town may interrupt or suspend operation of the Hokkai Kotsu Call Center for system maintenance.

23. Suspension or termination of this service

The Town may suspend or terminate the operation of this service by notifying members by posting a notice in the vehicle or on the Internet.

24. Changes in the Terms and Conditions

The Town may change the Terms and Conditions by notifying members of the changes and the date of the change by posting a notice in the vehicle or on the Internet pertaining to the service, or in accordance with the provisions of the Civil Code in effect at the time of the change. In such cases, the modified Terms and Conditions shall apply as of the date of modification.

25. Other agreements

There are no other consents.

26. Governing law and jurisdiction

These Terms of Use shall be governed by and construed in accordance with the laws of Japan. Any and all disputes related to the Service and these Terms of Use shall be subject to the exclusive jurisdiction of the Sapporo District and Family Court as the court of first instance.

... and upwards

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